

NCR can provide first and second line maintenance services on your entire ATM fleet

NCR provides first and second line maintenance on over 13,000 multivendor ATMs in over 19 countries globally. In the USA, we use specially trained technicians providing support on Diebold, Hantle, Nautilus Hyosung, Triton and Tranax ATM machines. We work with trusted partners to provide the best quality parts to effectively service the OEM equipment to ensure you achieve high availability across your entire ATM fleet.



Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR

Financial institutions can benefit from the following:

Single Service Level Agreement

Having a single agreement allows your financial institution to reduce the time spent negotiating contracts and gives them far better clarity and simplicity to terms and coverage. Your financial institution will have clear management reporting as it is able to have a holistic view of the availability and performance of all units across their entire fleet.

Single Point of Contact

The management of the ATM estate is far easier when there is a single point of contact. Your financial institution is able to reduce the internal cost and operation error of multiple touch points and escalation channels. Your retail banking staff is then able to be focus on providing an enhanced service and drive more revenue through their financial products.

Operational Efficiency

The ATM engineers have the ability to fix different OEM ATMs which will reduce the call out and response times. In addition, preventative maintenance can be carried out while the technician is on site.

Key features

- Specifically trained technicians to support multivendor ATMs
- Work with trusted partners to provide quality parts and outsourced service capability
- NCR has a truly global multivendor program with the highest quality technical support

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

All brand and product names appearing in this document are trademarks, registered trademarks or service marks of their respective holders.

